

NEWS FROM SCDCA

South Carolina Department of Consumer Affairs



Brandolyn Thomas Pinkston, Administrator

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FOR IMMEDIATE RELEASE

SCDCA RETURNS TO SUMMERVILLE ON NOVEMBER 13, 2008

Columbia, SC... ...The South Carolina Department of Consumer Affairs (SCDCA) will visit the Summerville community on Thursday, November 13, 2008, to handle consumer complaints and questions. Regional SDCA outreach coordinator Hugh Crofoot will pay a visit to Dorchester County Council Chambers located at 500 North Main Street in Summerville, SC 29306. Consumers may come with questions or complaints regarding a business between 10:00 a.m. and 1:00 p.m. Individuals are encouraged to bring documentation with them.

Mr. Crofoot will have additional materials available on telephone scams. The Department has received a large number of phone calls reporting various types of scams. Savvy consumers have identified the calls as scams by the following red flags: callers asking for sensitive information, insisting on a limited time offer, and using other high-pressure tactics. Unfortunately, many telephone scams have become quite sophisticated and undecipherable from legitimate phone calls. "While we can't tell the consumer exactly what a telephone scammer will or won't say, we can share with them a lot of the warning signs to prevent personal information or finances from ending up in the wrong hands," said Crofoot.

The Department will continue to visit the Summerville community on a regular basis. Locations will be announced monthly. The Department services the entire state via telephone and online help. Specific questions and concerns from the Summerville community may be addressed to

About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers. Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

For more information, visit www.sconsumer.gov.

the Consumer Services Division Monday thru Friday from 8:30 a.m. – 5:00 p.m. by calling 803.734.4200 or toll-free at 1.800.922.1594.

This month's visit has been made possible through a collaborative effort with the Dorchester County Council and Colin Martin, County Administrator.

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