

# NEWS FROM SCDCA

South Carolina Department of Consumer Affairs



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## FOR IMMEDIATE RELEASE

### SCDCA RETURNS TO FLORENCE ON NOVEMBER 12, 2008

**Columbia, SC...** ...The South Carolina Department of Consumer Affairs (SCDCA) will visit the Florence community on Wednesday, November 12, 2008, to handle consumer complaints and questions. Regional SCDCA outreach coordinator Hugh Crofoot will pay a visit to the general conference room at the Florence County Library located at 509 S. Dargan Street in Florence. Consumers may come with questions or complaints regarding a business between 10:00 a.m. and 12:00 p.m. Individuals are encouraged to bring documentation with them.

Mr. Crofoot will have additional materials available on telephone scams. The Department has received a large number of phone calls reporting various types of scams. Savvy consumers have identified the calls as scams by the following red flags: callers asking for sensitive information, insisting on a limited time offer, and using other high-pressure tactics. Unfortunately, many telephone scams have become quite sophisticated and undecipherable from legitimate phone calls. "While we can't tell the consumer exactly what a telephone scammer will or won't say, we can share with them a lot of the warning signs to prevent personal information or finances from ending up in the wrong hands," said Crofoot.

The Department will continue to visit the Florence community on a regular basis. Locations will be announced monthly. The Department services the entire state via telephone and online help.

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#### About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers. Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

For more information, visit [www.sconsumer.gov](http://www.sconsumer.gov).

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Specific questions and concerns from the Florence community may be addressed to Hugh Crofoot. Appointments are available upon request. Mr. Crofoot may be reached at 803.543.8044.

This month's visit has been made possible through a collaborative effort with the Florence County Public Library, Executive Director Ray McBride, and Information Services Manager Aubrey Carroll.

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