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DEPT. OF CONSUMER
AFFAIRS

September 13, 2024

Re: Data Security Breach

Dear Valued Customer,

This correspondence is to notify you that Adams Homes was recently the victim of a criminal cybersecurity attack which may have involved your personal information of your drivers license number.

Adams Homes has learned that between approximately April 17, 2024 and April 27, 2024, a criminal organization accessed Adams Homes' internal server/system. Upon investigation, this internal server housed Adams Homes' sales contracts that included some customer names, addresses, email addresses and driver's license numbers. Upon learning of this incident on April 27th, Adams Homes immediately engaged an outside cybersecurity provider who, together with Adam Homes' IT team, terminated the threat actors access to the system, and further strengthened its' system to work to prevent a reoccurrence of such an attack. We also notified the Federal Bureau of Investigation and the necessary state Offices of the Attorney General.

Although we are unaware of any actual misuse of any information, we are providing notice to you about the incident, as a precautionary measure, and in accordance with all applicable state laws. Adams Homes is also offering to you one (1) year of credit monitoring services, at no cost to you. You may activate the credit monitoring services at <https://sidresponse.merchantsinfo.com> and enter Promotional Code [REDACTED] then proceed to Enroll now.

Additionally, please review the important information below regarding steps you can take to protect your information.

Should you have any questions, please contact us at questions@adamshomes.com.

Sincerely,

[REDACTED]
Bryan Adams
President, Adams Homes

STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

- **Review Your Account Statements and Notify Law Enforcement of Suspicious Activity**

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, the Attorney General's office, and/or the Federal Trade Commission.

To file a complaint with the Federal Trade Commission, go to www.ftc.gov/idtheft or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

Alabama residents: To file a complaint with the Alabama Attorney General's Office, visit <https://www.alabamaag.gov/consumer-complaint/> or call 1-800-392-5658.

Georgia residents: To file a complaint with the Georgia Attorney General's Office, visit <https://consumer.georgia.gov/resolve-your-dispute/how-do-i-file-complaint/consumer-complaint-form#no-back> or call (404) 651-8600.

Florida residents: To file a complaint with the Florida Attorney General's Office, visit [https://legacy.myfloridalegal.com/contact.nsf/contact?Open&Section=Citizen Services](https://legacy.myfloridalegal.com/contact.nsf/contact?Open&Section=Citizen+Services) or call 1-866-9-NO-SCAM (1-866-966-7226).

Mississippi residents: To file a complaint with the Mississippi Attorney General's Office visit <https://portal.ago.ms.gov/public/?q=node/403>.

North Carolina residents: To file a complaint with the North Carolina Attorney General's Office, visit <https://ncdoj.gov/file-a-complaint/> or call 1-877-5-NO-SCAM or (919-716-6000).

South Carolina residents: To file a complaint with the South Carolina Attorney General's Office, please call (803) 734-4200 or (800) 922-1594, or report identity theft by visiting [https://consumer.sc.gov/sites/consumer/files/Documents/Identity%20Theft/IDT Intake Form.pdf](https://consumer.sc.gov/sites/consumer/files/Documents/Identity%20Theft/IDT_Intake_Form.pdf).

Texas residents: To file a complaint with the Texas Attorney General's Office, visit <https://oag.my.salesforce.com/CPDOnlineForm> or call 1-800-621-0508.

- **Copy of Credit Report**

You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at (1-877-322-8228). Contact information for the three (3) nationwide credit reporting agencies is below:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.tuc.com, 1-800-916-8800

- **Fraud Alert and Security Freezes**

You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com.

You also have the right to put a security freeze on your credit file. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. You may do so by contacting one of the reporting agencies.

- **Additional Free Resources on Identity Theft**

You may wish to review the tips provided by the Federal Trade Commission on how to avoid identity theft. For more information, please visit <http://www.ftc.gov/idtheft> or call 1-877-ID-THEFT (877-438-4338).