

Pavillon International Inc
c/o Cyberscout
P.O. Box 3826
Suwanee, GA 30024

September 29, 2026

Re: Notice of Data Privacy Incident

Pavillon International Inc. writes to notify you of a data privacy incident involving your personal information. This notice explains the incident, our response, and steps one may take for added protection of their personal information.

What Happened? On July 31, 2026, we were alerted to suspicious activity within our computer network. Upon receipt of the alerts, we took immediate action to secure our network and partnered with external cybersecurity specialists to investigate. As part of the investigation, we learned on August 7, 2026, that an unauthorized actor accessed portions of our network, and that some data was taken without authorization. We then undertook a comprehensive review of our servers to determine what sensitive information, if any, was accessible and to whom that information belonged. Our review determined that your personal information was present and accessible on our servers at the time of the incident.

What Information Was Involved? The information may have involved your name and one or more of the following data elements: [REDACTED]. While we have no evidence of misuse of any personal information for fraud or identity theft, we are providing you with resources to better protect yourself, should you feel it appropriate to do so.

What We Are Doing: Upon becoming aware of this incident, we took immediate steps to secure our systems, including resetting account passwords and implementing additional measures to bolster our security posture. We reported the incident to federal law enforcement. We also continue to review the existing safeguards we have in place and our policies and procedures for ways to remain resilient against evolving threats moving forward. In addition to these actions, we are offering twelve (12) months of complimentary credit monitoring and identity protection services through Cyberscout, a TransUnion company. Instructions for how to enroll in these services are enclosed.

What You Can Do: As a general matter, it is good practice to remain vigilant for incidents of identity theft and fraud, from any source, by reviewing your credit reports and account statements for suspicious activity and errors. If you discover any suspicious or unusual activity on your accounts, promptly contact your financial institution or the service provider. Please refer to the enclosed "Steps You Can Take to Help Protect Your Information" for additional resources you may take advantage of to protect against fraud and identity theft, should you find it appropriate to do so.

For More Information: If you have any questions or concerns that are not addressed in this letter, please contact our dedicated assistance line at 1-833-516-8785, Monday through Friday, 8:00 a.m. – 8:00 p.m. EST, excluding major U.S. holidays. Please know that the security of information is of the utmost importance to us. We remain committed to protecting the information entrusted in our care. We thank you for your understanding.

Sincerely,

Pavillon International Inc.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enrollment Instructions: To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Review Personal Account Statements and Credit Reports: Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call (877) 322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months. If you discover any suspicious items, you should report any incorrect information on your report to the credit reporting agency. The names and contact information for the credit reporting agencies are:

Equifax
1-888-298-0045
P.O. Box 105069
Atlanta, GA 30348
www.equifax.com

Experian
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion
1-800-680-7289
P.O. Box 2000
Chester, PA 19022
www.transunion.com

Place Fraud Alerts: A fraud alert tells businesses that check your credit that they should check with you before opening a new account. Initial fraud alerts will last one year. Fraud alerts are free and identity theft victims can get an extended fraud alert for up to seven years. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. To place a fraud alert, contact the nationwide credit reporting agencies by phone or online using the above contact information. For more information, visit <https://www.consumer.ftc.gov/articles/0275-place-fraud-alert>.

Place a Security Freeze: Security freezes, also known as credit freezes, restrict access to your credit file, making it harder for identity thieves to open new accounts in your name. You can freeze and unfreeze your credit file for free. You also can get a free freeze for your children who are under 16. And if you are someone's guardian, conservator, or have a valid power of attorney, you can get a free freeze for that person, too. To place a security freeze, contact the nationwide credit reporting agencies by phone or online using the above contact information. If you request a freeze online or by phone, the agency must place the freeze within one business day. If you request a lift of the freeze, the agency must lift it within one hour. If you make your request by mail, the agency must place or lift the freeze within three business days after it gets your request. You also can lift the freeze temporarily without a fee. Also, do not confuse freezes with locks. They work in a similar way, but locks may have monthly fees. If you want a free freeze guaranteed by federal law, then opt for a freeze, not a lock. For more information, visit <https://www.consumer.ftc.gov/articles/0497-credit-freeze-faqs>.

Additional Information: This notice has not been delayed by law enforcement. If you experience identity theft or fraud, you have the right to file a police report with your local law enforcement agency. When filing a report, you may be required to provide documentation showing that you have been a victim, and you are entitled to obtain a copy of the report for your records. If you discover suspicious activity on your credit reports or otherwise believe your information is being misused, you should promptly contact local law enforcement to file a report.

Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and/or the Federal Trade Commission. A complaint may be filed with the FTC online at www.ftc.gov/idtheft, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Complaints submitted to the FTC are added to its Identity Theft Data Clearinghouse and made available to law enforcement for investigative purposes. The FTC also provides information about fraud alerts and security freezes.

For *D.C. Residents*, the District of Columbia Attorney General may be contacted at 400 6th Street NW, Washington, D.C. 20001; 202-727-3400, and <https://oag.dc.gov/consumer-protection>.

For *Maryland Residents*, the Maryland Attorney General may be contacted at Office of the Attorney General, 200 St. Paul Place, Baltimore, MD 21202; 1-888-743-0023; and www.marylandattorneygeneral.gov.

For *New Mexico Residents*, you have rights under the federal Fair Credit Reporting Act (FCRA), which governs the collection and use of information pertaining to you by consumer reporting agencies. For more information about your rights under the FCRA, please visit <https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf> or www.ftc.gov.

For *New York Residents*, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; and <https://ag.ny.gov>.

For *North Carolina Residents*, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For *South Carolina Residents*, the South Carolina Department of Consumer Affairs may be contacted at 293 Greystone Blvd., Suite 400, P.O. Box 5757, Columbia, SC 29210; 1-800-922-1594; and consumers.sc.gov.

For *Rhode Island Residents*, the Rhode Island Attorney General may be contacted at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are 3 Rhode Island residents whose data was impacted by this incident.

Pavillon International Inc. may be contacted by mail at 241 Pavillon Place, Mill Spring, NC 28756.