

From: Cristina Heta cristinaheta@manageroncall.net
Subject: Fwd: NOTICE OF DATA SECURITY INCIDENT
Date: May 29, 2026 at 2:54 PM
To:



From: Manager on Call <no-reply@vcita.com>
Date: May 28, 2026 at 5:56:50 PM EDT
Subject: NOTICE OF DATA SECURITY INCIDENT



NOTICE OF DATA SECURITY INCIDENT

Hi XXX

Incident

We are writing to formally notify you of a data security incident involving Manager on Call, LLC. On May 28, 2026, we discovered that our organization was targeted by a sophisticated cyberattack, resulting in the unauthorized exposure of your 2025 W-2 data. The threat actor impersonated my identity (Cristina Heta, CEO) to issue an urgent request directly to our staff operations. Believing the manipulated into bypassing our secured data transfer process to email W-2 files. Regrettably, your document was included in this disclosure.

Information Impacted

The compromised files contained the following personal information:

- Your full name
- Your home address
- Your calendar year 2025 wages
- Your Social Security Number (SSN)

Remedial Action

Our internal mail servers and databases containing client information are entirely secure; this was an isolated email social engineering event.

We have already taken the following protective steps:

- Completed the required state *Security Breach Notification Submission*.
- Formally reported this incident to the *FBI's Internet Crime Complaint Center (IC3)*.
- Notified the *IRS Data Loss Division* to place protective tracking flags on your Social Security Number to mitigate fraudulent tax filings.
- *Secured complimentary credit monitoring and identity theft restoration services for all affected individuals.**

*Important Note Regarding Your Credit Monitoring Code:

We are currently finalizing the setup with our corporate credit monitoring vendor, Experian. You will receive a second email from us within the next 48 hours containing your unique, complir

What You Can Do In The Meantime

We strongly recommend that you remain vigilant by regularly reviewing your credit reports and financial account statements for any unauthorized activity. Under federal law, you are entitle three major credit bureaus at www.annualcreditreport.com.

Contact Us

We are deeply disheartened by this incident. Your personal information is of the utmost importance to us, and we are terribly sorry for the inconvenience or concern this data breach may ca please contact me directly via email at cristinaheta@manageroncall.net.

Sincerely,

Cristina



Need to reach us in a hurry?

Leave us a voicemail at [\(888\) 777-8615](tel:888-777-8615) or simply email us at hr@manageroncall.net

We take the privacy of our customers very seriously. Please, send any questions relating to privacy and the protection of your personal information to info@manageroncall.net

Sent by Manager on Call
208 Lenox Ave, #116, Westfield, NJ 07096 | +1 8887778615
cristinaheta@manageroncall.net

If you wish to stop receiving these emails, you may [Unsubscribe](#)

If you can't see this email [Click here](#)