



Secure Processing Center
P.O. Box 3826
Suwanee, GA 30024

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

Incident Notice

Dear <<Full Name>>,

What Happened

At Issaqueena Pediatric Dentistry ("IPD"), we value and respect the privacy of your information. We are writing to notify you that IPD was subject to a criminal cyberattack that impacted our systems ("Incident"). With assistance from third-party experts, we took immediate steps to secure our systems and investigate the nature and scope of the Incident. As part of our extensive investigation, we worked diligently to identify any protected health information ("PHI") and personally identifiable information ("PII") that may have been subject to unauthorized access or acquisition as a result of the Incident. On or about July 1, 2026, we determined that the Incident may have impacted PHI or PII related to you. However, we have not found any evidence that your information was misused.

What Information Was Involved

The Incident may have impacted the following categories of PHI or PII related to you: name, <<Data Elements>>.

What We Are Doing

Out of an abundance of caution, and in accordance with applicable law, we are providing this notice to you so that you can take steps to minimize the risk that your information will be misused. The attached sheet describes steps you can take to protect your identity, credit, and personal information.

As an added precaution, we have arranged for Epiq to provide you <<12/24>> months of free credit monitoring and related services. To enroll, please visit www.privacysolutionsid.com or call 1-866-675-2006. Your enrollment code is <<Enrollment Code>>. To receive these services, please be sure to enroll by <<Enrollment Deadline>>.

We treat all sensitive information in a confidential manner and are proactive in the careful handling of such information. As part of our ongoing commitment to cybersecurity, and in response to this Incident, we have implemented additional security enhancements and continue to regularly assess and strengthen our security measures.

What You Can Do

In addition to enrolling in the credit monitoring services discussed above, the attached sheet describes steps you can take to protect your identity, credit, and personal information.

For More Information

If you have questions or concerns, please call us at 1-888-780-4945, Monday through Friday, 9:00 a.m. to 9:00 p.m. Eastern Time, except holidays. We sincerely apologize for this situation and any concern or inconvenience it may cause you.

Sincerely,

Issaqueena Pediatric Dentistry

What You Should Do To Protect Your Personal Information

Review Personal Account Statements and Credit Reports. We recommend that you remain vigilant by reviewing personal account statements and monitoring your credit reports to detect any errors or unauthorized activity. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call (877) 322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months. If you discover any suspicious items, you should report any incorrect information on your report to the credit reporting agency. The names and contact information for the credit reporting agencies are:

Equifax
1-888-298-0045
P.O. Box 105069
Atlanta, GA 30348
www.equifax.com

Experian
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion
1-800-680-7289
P.O. Box 2000
Chester, PA 19022
www.transunion.com

Report Suspected Fraud. You have the right to file a police report if you experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You should report suspected incidents of identity theft to local law enforcement, your state's Attorney General, and/or the Federal Trade Commission.

Place Fraud Alerts. Add a fraud alert statement to your credit file (if one exists) at all three national credit-reporting agencies: Equifax, Experian, and TransUnion. This statement alerts creditors of possible fraudulent activity within your report as well as requests that they contact you prior to establishing any accounts in your name. Once the fraud alert is added to your credit report, all creditors should contact you prior to establishing any account in your name. You only need to contact one of the three agencies listed below; your request will be shared with the other two agencies. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. To place a fraud alert, contact the nationwide credit reporting agencies by phone or online. For more information, visit <https://www.consumer.ftc.gov/articles/0275-place-fraud-alert>.

Place a Security Freeze. Security freezes, also known as credit freezes, restrict access to your credit file, making it harder for identity thieves to open new accounts in your name. You can freeze and unfreeze your credit file for free. You also can get a free freeze for your children who are under 16. And if you are someone's guardian, conservator or have a valid power of attorney, you can get a free freeze for that person, too. To place a security freeze, contact the nationwide credit reporting agencies by phone or online. If you request a freeze online or by phone, the agency must place the freeze within one business day. If you request a lift of the freeze, the agency must lift it within one hour. If you make your request by mail, the agency must place or lift the freeze within three business days after it gets your request. You also can lift the freeze temporarily without a fee. Also, do not confuse freezes with locks. They work in a similar way, but locks may have monthly fees. If you want a free freeze guaranteed by federal law, then opt for a freeze, not a lock. For more information, visit <https://www.consumer.ftc.gov/articles/0497-credit-freeze-faqs>.

Obtain additional information about the steps you can take to avoid identity theft from the following entities:

- **All U.S. Residents:** The Federal Trade Commission ("FTC") offers consumer assistance and educational materials relating to identity theft, privacy issues, and how to avoid identity theft. You may also obtain information about fraud alerts and security freezes from the consumer reporting agencies, your state Attorney General, and the FTC. If you detect any incident of identity theft or fraud, promptly report the incident to your local law enforcement authorities, your state Attorney General, and/or the Federal Trade Commission ("FTC"). You can learn more about how to protect yourself from becoming an identity theft victim (including how to place a fraud alert or security freeze) by contacting the FTC at 1-877-IDTHEFT (1-877-438-4338) or <https://consumer.ftc.gov/features/identity-theft>. The mailing address for the FTC is:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580

- ***District of Columbia residents:*** District of Columbia Attorney General, 400 6th Street, NW, Washington, DC 20001; <https://oag.dc.gov>; 202-727-3400.
- ***Iowa residents:*** Office of the Attorney General of Iowa, Consumer Protection Division, Hoover State Office Building, 1305 East Walnut Street, Des Moines, IA 50319, www.iowaattorneygeneral.gov, Telephone: 515-281-5164.
- ***Maryland residents:*** Maryland Attorney General, 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; <https://www.marylandattorneygeneral.gov> or 1-410-528-8662 or 1-888-743-0023.
- ***New York residents:*** Office of the New York Attorney General, The Capitol, Albany, NY 12224-0341; <https://ag.ny.gov>; or 1-800-771-7755.
- ***North Carolina residents:*** North Carolina Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001; <https://ncdoj.gov>; and toll-free at (877) 566-7226 or (919) 716-6000.
- ***Oregon residents:*** Oregon Attorney General's Office, Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us, Telephone: 877-877-9392.