

# NEWS FROM SCDCA

South Carolina Department of Consumer Affairs



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## FOR IMMEDIATE RELEASE

### SCDCA RETURNS TO FLORENCE ON SEPTEMBER 10, 2008

**Columbia, SC...** ...The South Carolina Department of Consumer Affairs (SCDCA) will visit the Florence community on Wednesday, September 10, 2008, to handle consumer complaints and questions. Regional SCDCA outreach coordinator Hugh Crofoot will pay a visit to the general conference room at the Florence County Library located at 509 S. Dargan Street in Florence. Consumers may come with questions or complaints regarding a business between 10:00 a.m. and 12:00 p.m. Individuals are encouraged to bring documentation with them.

Mr. Crofoot will have additional materials available on mortgages and mortgage fraud. "We all pay when mortgage fraud occurs. Directly or indirectly, it costs us. Consumers can, however, help put an end to mortgage fraud by taking a proactive approach and making good personal decisions when they buy a home. We can help in this effort by informing them of the dangers and red flags," said Crofoot. Information will be available on what to look for in a mortgage, payment options to consider, fraudulent practices that could deceive you, and how to avoid becoming a victim.

The Department will continue to visit the Florence community on a regular basis. Locations will be announced monthly. The Department services the entire state via telephone and online help. Specific questions and concerns from the Florence community may be addressed to Hugh Crofoot. Appointments are available upon request. Mr. Crofoot may be reached at 803.543.8044.

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#### About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers. Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

For more information, visit [www.sconsumer.gov](http://www.sconsumer.gov).

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This month's visit has been made possible through a collaborative effort with the Florence County Public Library, Executive Director Ray McBride, and Information Services Manager Aubrey Carroll.

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