



Step by Step: BENEFITS FRAUD



If someone is using your personal information to get government benefits, be sure to act quickly and contact the agency that issues the benefit.

HOW TO REPORT BENEFITS FRAUD

STEP BY STEP:

NOTES:

- ☐ Contact the agency that issued the benefit.

- ☐ Send any information that supports your identity theft claim.
- ☐ Ask the agency to put a note in your file so no one else can get the benefit in your name.

Who you contact will vary based on the benefit. Look below for the different agencies you can contact to report the misuse of benefits in your name.

- ☐ To report the misuse of your information to get employment benefits, contact the SC Department of Employment and Workforce.

SCDEW
Attn: Benefit Payment Control
PO Box 995
Columbia, SC 29202
1 (803) 737-2400, option 7
dew.sc.gov/individuals/unemployment-insurance-fraud

Contact the U.S. Department of Labor if you have problems reporting the fraud.

Office of the Inspector General
1 (866) 487-2365
oig.dol.gov

U.S. Department of Labor Office of Inspector General
Francis Perkins Building,
200 Constitution Avenue NW (Room S-5502)
Washington, DC 20210

- ☐ Contact the SC Department of Social Services if someone is receiving **SNAP (Supplemental Nutrition Assistance Program)** benefits using your information.

1 (803) 898-7601
dss.sc.gov

SC Department of Social Services
PO Box 1520
Columbia, SC 29202-1520

Contact the U.S. Department of Agriculture if you have problems reporting the fraud.

1 (800) 424-9121
usda.gov/oig

U.S. Department of Agriculture
Office of Inspector General
PO Box 23399
Washington, DC 20026-3399

<input type="checkbox"/> Report Medicaid fraud to the SC Department of Health and Human Services	<p>1 (888) 364-3224 scdhhs.gov</p> <p>Contact the U.S. Department of Health and Human Services if you have problems reporting the fraud.</p> <p>1 (800) 447-8477 oig.hhs.gov</p> <p>U.S. Department of Health and Human Services Office of Inspector General 330 Independence Avenue, SW Washington, DC 20210</p>	
<input type="checkbox"/> Report Medicare fraud to the Senior Medicare Patrol at the SC Department on Aging	<p>1 (800) 868-9095 aging.sc.gov</p>	<p>SC Department on Aging 1301 Gervais Street, Suite 350 Columbia, SC 29201</p>

ADDITIONAL STEPS

STEP BY STEP:	NOTES:
<input type="checkbox"/> Request your credit reports.	<input type="checkbox"/> Find additional information on page 1 of your toolkit.
<input type="checkbox"/> Place a fraud alert.	<input type="checkbox"/> Find additional information on page 2 of your toolkit.
<input type="checkbox"/> Consider a security freeze.	<input type="checkbox"/> Find additional information on page 1 of your toolkit.
<input type="checkbox"/> Update your files.	<input type="checkbox"/> Record the dates you made calls or sent letters. <input type="checkbox"/> Keep copies of letters in your files.

Remember to get written confirmation of resolutions made by phone.

For more information on filing a complaint or reporting a scam, visit consumer.sc.gov and "How Do I..."



South Carolina Department of Consumer Affairs
 293 Greystone Blvd., Ste. 400 • PO Box 5757 • Columbia, SC 29250
 (800) 922-1594 • consumer.sc.gov

