If someone is using your personal information to get government benefits, be sure to act quickly and contact the agency that issues the benefit.

### HOW TO REPORT BENEFITS FRAUD

<table>
<thead>
<tr>
<th>STEP BY STEP:</th>
<th>NOTES:</th>
</tr>
</thead>
<tbody>
<tr>
<td>□ Contact the agency that issued the benefit.</td>
<td>□ Send any information that supports your identity theft claim.</td>
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<tr>
<td></td>
<td>□ Ask the agency to put a note in your file so no one else can get the benefit in your name.</td>
</tr>
</tbody>
</table>

Who you contact will vary based on the benefit. Look below for the different agencies you can contact to report the misuse of benefits in your name.

- **To report the misuse of your information to get employment benefits**, contact the SC Department of Employment and Workforce.
  
  1 (803) 737-2400, option 7
  [www.dew.sc.gov/fraud](http://www.dew.sc.gov/fraud)

  SCDEW
  Attn: Benefit Payment Control
  PO Box 995
  Columbia, SC 29202

  - Contact the U.S. Department of Labor if you have problems reporting the fraud.
    - Office of the Inspector General
      1 (866) 487-2365
      [www.oig.dol.gov](http://www.oig.dol.gov)
    - U.S. Department of Labor Office of Inspector General
      Francis Perkins Building,
      200 Constitution Avenue NW (Room S-5502)
      Washington, DC 20210

- **Contact the SC Department of Social Services if someone is receiving SNAP (Supplemental Nutrition Assistance Program) benefits using your information.**

  1 (803) 898-7601
  [www.dss.sc.gov](http://www.dss.sc.gov)

  SC Department of Social Services
  PO Box 1520
  Columbia, SC 29202-1520

  - Contact the U.S. Department of Agriculture if you have problems reporting the fraud.
    - 1 (800) 424-9121
    - U.S. Department of Agriculture Office of Inspector General
      PO Box 23399
      Washington, DC 20026-3399
Report Medicaid fraud to the SC Department of Health and Human Services

1 (888) 364-3224
www.scdhhs.gov

Contact the U.S. Department of Health and Human Services if you have problems reporting the fraud.

1 (800) 447-8477
www.oig.hhs.gov

U.S. Department of Health and Human Services
Office of Inspector General
330 Independence Avenue, SW
Washington, DC 20210

Report Medicare fraud to the Senior Medicare Patrol at the Lt. Governor’s Office on Aging

1 (800) 868-9095
www.aging.sc.gov

Lt. Governor’s Office on Aging
1301 Gervais Street, Suite 350
Columbia, SC 29201

### ADDITIONAL STEPS

#### STEP BY STEP:

- Request your credit reports.
- Place a fraud alert.
- Consider a security freeze.
- Update your files.

#### NOTES:

- Find additional information on page 1 of your toolkit.
- Find additional information on page 2 of your toolkit.
- Find additional information on page 1 of your toolkit.
- Record the dates you made calls or sent letters.
- Keep copies of letters in your files.

Remember to get written confirmation of resolutions made by phone.

For more information on filing a complaint or reporting a scam, visit [www.consumer.sc.gov](http://www.consumer.sc.gov) and "How Do I..."