

From: TEST MESSAGE FROM: The Jane Goodall Institute <community@janegoodall.org>

Sent: Friday, July 31, 2020 2:41 PM

To: [REDACTED]

Subject: An Update from JGI

Dear Friends of JGI,

We're reaching out to let you know that the Jane Goodall Institute was notified of a data security incident at one of our vendors, Blackbaud. We believe that alerting you is the right thing to do in the interests of transparency and fairness that are at the heart of our organization.

Blackbaud works with many large and small nonprofits, including the Jane Goodall Institute, to support fundraising and engagement efforts. Last week, Blackbaud notified us that it was the target of a ransomware attack that involved the information of a number of its clients. As a result, the hackers obtained some personally identifying information about Blackbaud's nonprofit clients' donors and prospective donors, including those of the Jane Goodall Institute.

We believe your information was likely involved. Please note that no credit card or bank account information was compromised in this attack, as this information is kept separately and encrypted. Your social security number is not in any of our systems and therefore is also not impacted.

Blackbaud believes they have successfully retrieved the stolen data and prevented it from being used in an unauthorized way. We believe this is true, but are following up to verify. Our contracts with Blackbaud have always required them to keep our constituent information confidential and to have security procedures in place to minimize breaches.

We are conducting an independent inquiry into this incident and are actively investigating the cause of the incident, the data involved, details of the incident, and Blackbaud's plans to prevent reoccurrence. We are also exploring all options to ensure this does not happen again, including the possibility of using a provider other than Blackbaud going forward. For more information from Blackbaud on the incident, visit:

<https://www.blackbaud.com/securityincident>

The privacy of donors and supporters like you is of the utmost importance, and we promise to do everything in our power to ensure your private information remains secure.

Please know that we are here for you to answer questions via telephone at (703) 682 - 9242 or via email at inquiries@janegoodall.org.

Sincerely,

Steve Woodruff
Chair, Board of Directors
The Jane Goodall Institute