

## Foreclosure/ Housing Counseling Checklist

If your organization is offering and/or providing foreclosure assistance services whereby the organization is "negotiating or offering to negotiate to defer or reduce a consumer's obligations …" you must ensure that the requirements of the South Carolina Consumer Credit Counseling Act, S.C Code Ann. §§37-7-101 et seq., are being met. This is meant to merely serve as a guide and is not a substitute for reading the Act.

## **REQUIRED ITEMS**<sup>1</sup>

Obtain Credit Counseling Organization License

License Credit Counselors Providing Services

**Provide a Compliant Consumer Education Program to Each Consumer** (§37-7-108(1), §37-7-113)

Utilize a Compliant Budget Analysis Form<sup>2</sup> \_\_\_\_\_\_\_\_\_\_ (§37-7-108(2))

Utilize a Compliant Contract/ Agreement<sup>3</sup> (§ 37-7-110)

## **BUDGET ANALYSIS**

- The following items must be included:
- (a) Consumer's Name & Address
- (b) Marital Status & Dependants \_\_\_\_\_
- (c) Amount & Source of All Income \_\_\_\_\_
- (d) Number of Exemptions Claimed \_\_\_\_\_
- (e) Gross Income, Deductions, & Net Income Per Pay Period \_\_\_\_\_
- (f) Monthly Mortgage Payment & Amount & Date of Real Estate Taxes \_\_\_\_\_
- (g) Type & Amount of Fixed Periodic Payments\_
- (h) Type & Amount of Living Expenses \_\_\_\_
- (1) Description of & Amount of Garnishments/ Judgments \_\_\_\_\_

(3)(a) Disclosure: Credit counseling services are not suitable for all consumers. \_\_\_\_\_

If the organization is receiving money from the consumer for disbursement to the creditor, the <u>following items must also be included:</u>

(i) Creditors Expected to Participate\_\_\_\_

(j) Creditors not Expected to Participate \_\_\_\_

(k) Current Exempt DMPs \_\_\_\_\_

(m) Amount Available for Payment\_\_\_\_

## **CONTRACT/ AGREEMENT**

The following items must be included:

(A) Written & Dated with Consumer's Signature

- (B)(1) Name, Address & Phone No. of Consumer & Licensee\_\_\_\_
- (2) Estimate of ALL Payments and fees (maximum amt too), if applicable \_\_\_\_
- (4) Full and Detailed Services Description with end date \_\_\_\_\_
- (7) Cancellation Statement \_\_\_\_

(C) Disclosures: (1) If receiving money from creditors for providing the services, (3) Cannot require a voluntary contribution, (4) Consumer may contact Department with complaints \_\_\_\_\_

If the organization is receiving money from the consumer for disbursement to the creditor, the following items must also be included:

- (3) Schedule of Payments & Any Late Payment/ Default Penalties Associated \_\_\_\_\_
- (5) Participating Creditors List-Must Contain: Amt owed, Amt of Payments, Payment Date & Payoff Date)
- (6) List of Creditors Not Participating, if applicable

(C) Disclosures: (2) Cannot require consumer to purchase another product/service or make such an offer \_\_\_\_\_

<sup>&</sup>lt;sup>1</sup> If your organization is already licensed pursuant to the Act, the Consumer Education Program and Budget Analysis submitted as a part of the initial application should satisfy those requirements. <sup>2</sup> Items required to be in the budget analysis are listed with the reference to the section of the statute where they appear.

<sup>&</sup>lt;sup>3</sup> Items required to be in the contract/agreement are listed with the reference to the section of the statute where they appear. If the organization is receiving money from the consumer for disbursement to the creditor, a Creditor Consent Form compliant with § 37-7-109 must also be used.