# NAN YA PLASTICS CORPORATION, AMERICA



# 9 PEACH TREE HILL ROAD – P.O. BOX 478 LIVINGSTON, NJ 07039, USA

May 28, 2024

«FIRST\_NAME» «LAST\_NAME» «Address\_1» «Address\_2» «City», «State» «ZIP1»

# Notice of Data Breach

Dear «FIRST\_NAME» «LAST\_NAME»,

We are writing to inform you of a security incident that resulted in unauthorized access to a portion of our company data, including a limited amount of your personal information. We have sent this notification without delay caused by law enforcement efforts or any other reason. We apologize for any inconvenience or concern this may cause you.

# What happened

Formosa Plastics Corporation, U.S.A., an affiliate of our company, manages our company data. We recently learned that, as a result of a security incident at Formosa Plastics Corporation, U.S.A. in early March 2024, a portion of our company data, including a limited amount of your personal information has been accessed without authorization. Once Formosa Plastics Corporation, U.S.A. discovered the incident, it immediately launched an investigation and has worked diligently to identify the issue that led to the unauthorized access, confirm the scope of Nan Ya Plastics Corporation America information that was accessed without authorization, and implement robust measures to prevent similar incidents from occurring again.

#### What information was involved

Based on Formosa Plastics Corporation, U.S.A.'s investigation, the impacted information included the following types of personal information: name, Social Security number, and certain medical information related to COVID-19 vaccine record.

# What we are doing

Formosa Plastics Corporation, U.S.A. is committed to enhancing its security measures to reduce the chances of future incidents. This includes implementing additional safeguards, conducting regular security assessments, and providing ongoing training to employees on cybersecurity best practices. We are monitoring Formosa Plastics Corporation, U.S.A.'s progress in this regard and assessing the adequacy of its efforts to protect Nan Ya Plastics Corporation America's interests.

Formosa Plastics Corporation, U.S.A. is also offering you two years of complimentary identity monitoring services through ID Watchdog, a reputable identity theft protection service. ID Watchdog provides proactive monitoring of your personal information across various data sources, timely alerts in case of suspicious activity, and comprehensive support in the event of identity theft.

# What you can do

We strongly recommend that you take advantage of this opportunity to enroll in the ID Watchdog service.

#### How to enroll in the ID Watchdog service

Visit https://www.idwatchdog.com/welcome-formosa?idw=formosa or scan the QR code below to activate and take advantage of your identity monitoring services.



You have until April 18, 2026 to activate your identity monitoring services.

# What you can do in addition to enrolling in the ID Watchdog service

It is always a good idea to remain vigilant and, in addition to enrolling in the ID Watchdog service, regularly review your account statements and free credit reports at least for the next two years. Remember to promptly report any suspicious activity or incidents of suspected identity theft to law enforcement, the Federal Trade Commission, and the Attorney General's office in your state.

You can obtain more information about identity theft, fraud alerts, and security freezes by contacting the Federal Trade Commission and/or the Attorney General's office in your state, as well as any of the three nationwide consumer reporting agencies. Please review the enclosed "Additional Resources" section included with this letter to learn about additional steps you can take to help protect yourself.

# For more information

We sincerely apologize for this incident and regret any inconvenience it may cause you. Please do not hesitate to contact us at (888) 528-8420 / (973) 436-1651 or Id-protection@fpcusa.com if you have questions or concerns.

Sincerely,

Nan Ya Plastics Corporation, America 9 Peach Tree Hill Road – P.O. BOX 478 Livingston, NJ 07039-5702

# ADDITIONAL RESOURCES

# Contact information for the three nationwide credit reporting agencies is:

**Equifax**, PO Box 74021, Atlanta, GA 30374, <u>www.equifax.com</u>, 1-800-685-1111 **Experian**, PO Box 2104, Allen, TX 75013, <u>www.experian.com</u>, 1-888-397-3742 **TransUnion**, PO Box 2000, Chester, PA 19022, <u>www.transunion.com</u>, 1-800-888-4213

**Free Credit Report**. It is recommended that you remain vigilant for incidents of fraud and identity theft by reviewing your account statements and monitoring your credit report for unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting agencies.

To order your annual free credit report please visit <u>www.annualcreditreport.com</u> or call toll free at 1-877-322-8228.

You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at <u>www.consumer.ftc.gov</u>) to: Annual Credit Report Request Service, PO Box 105281, Atlanta, GA 30348-5281.

**Depending on the state you reside in**, you may obtain one or more additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

**Fraud Alert**. You may place a fraud alert in your file by calling one of the three nationwide credit reporting agencies above. A fraud alert tells creditors to follow certain procedures, including contacting you before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit.

Security Freeze. You have the ability to place a security freeze on your credit report.

A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line, or a written request to any of the three credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaints with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue.

**Federal Trade Commission and State Attorneys General Offices.** If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You may also contact these agencies for information on how to prevent or avoid identity theft.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

**For Washington DC residents**: You may contact the Office of the Attorney General for the District of Columbia, Office of Consumer Protection, 400 6th Street, NW, Washington, DC 20001, www.oag.dc.gov, 1-202-442-9828.

**For Maryland residents**: You may contact the Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, <u>www.oag.state.md.us</u>, 1-888-566-7226.

**For Massachusetts residents**: You have the right to file and obtain a copy of a police report. You also have the right to request a security freeze at no charge (see above). You may contact and obtain information from and/or report identity theft to your state attorney general at the Office of the Massachusetts Attorney General, One Ashburton Place, Boston, MA 02108, <u>www.mass.gov/ago</u>, 1-617-727-8400.

For North Carolina residents: You may contact the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, <a href="http://www.ncdoj.gov">www.ncdoj.gov</a>, 1-877-566-7226.

**For Rhode Island residents**: You have the right to file and obtain a copy of a police report. You also have the right to request a security freeze and fees may be required to be paid to the consumer reporting agencies (see above).

**Fair Credit Reporting Act**. You also have rights under the Fair Credit Reporting Act, which promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. The FTC has published a list of the primary rights created by the FCRA (<u>https://www.ftc.gov/enforcement/statutes/fair-credit-reporting-act</u>). The FTC's list of FCRA rights includes:

- You have the right to receive a copy of your credit report. The copy of your report must contain all the information in your file at the time of your request.
- Each of the nationwide credit reporting agencies is required to provide you with a free copy of your credit report, at your request, once every 12 months.
- You are also entitled to a free report if a company takes adverse action against you, like denying your application for credit, insurance, or employment, and you ask for your report within 60 days of receiving notice of the action. The notice will give you the name, address, and phone number of the credit reporting agency. You are also entitled to one free report a year if you're unemployed and plan to look for a job within 60 days; if you are on welfare; or if your report is inaccurate because of fraud, including identity theft.
- You have the right to ask for a credit score.
- You have the right to dispute incomplete or inaccurate information.
- Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information.
- Consumer reporting agencies may not report outdated negative information.
- Access to your file is limited. You must give your consent for reports to be provided to employers.
- You may limit "prescreened" offers of credit and insurance you receive based on information in your credit report.
- You may seek damages from violators.
- Identity theft victims and active duty military personnel have additional rights.

# Self-Enrollment Instructions



With ID Watchdog, you have an easy and affordable way to help better protect and

monitor your identity. Follow the instructions below to enroll.

1. Copy and paste your enrollment link into your web browser.

Your Link: https://www.idwatchdog.com/welcome-formosa?idw=formosa

- 2. When you are ready to enroll, click ACTIVATE NOW.
- 3. You will be asked to verify your last name, date of birth, and zip code. Click CONTINUE.
- 4. Enter the required information and accept the Terms of Use to complete your online enrollment. When finished, click COMPLETE.

On your benefit start date, your service will be activated and you will receive a welcome email (if your email was provided) and welcome letter to confirm. ID Watchdog will notify you if we detect signs of potential identity theft related to your personal or financial information. Plus, we will send a summary of activity at the end of the month or let you know if no changes have been detected.

Follow the steps below to create your online account to see alert details, access all of your features, and get the most from your service.

- 1. Click the access link found in your welcome email or type the URL from your welcome letter.
- 2. Enter the required information (e.g., zip code, last four digits of your SSN, date of birth). You will then be prompted to select an account password and establish security questions.
- 3. Confirm your contact information (we recommend using a personal email address and cell phone). We'll send you a link to verify your identity.
- 4. Congratulations, your account setup is complete. Look for your confirmation email, and if you did not receive it, check your junk/spam folder, and add ID Watchdog to your contacts.

If you have any issues enrolling or setting up your account, call our 24/7/365 Customer Care Center at 866.513.1518 and our team will assist you.